



Gift Card/E-gift Card Terms and Conditions

Activation

- There is no minimum or maximum amount that can be loaded on to a gift card / e-gift card.
- You will be asked for your credit/debit card details when booking with a gift card/e-gift card. This is to prove you are over 18 years of age, in case there is a balance to pay on the products or service provided or in the event of breaching our Booking Terms and Conditions (see www.questclinic.co.uk for full details).

Redemption

- Gift cards and e-gift cards can be redeemed at The Registry Clinic, 43 Ardrossan Road, Saltcoats KA21 5BS
- They can be used to purchase goods or services.
- They may be used to purchase goods or services of a higher price than the amount on the card, on payment of the difference.
- If you do not spend the entire balance on the gift card / e-gift card, the remaining balance will be updated after each transaction.
- Cannot be exchanged for cash.
- If any item purchased with a gift card or e-gift card is subsequently exchanged for an item of a lower price or refunded, any money owing will be added to the remaining balance on the card.

Period of validity

- Gift cards and e-gift cards are valid for the period which is the later of 12 months from:
- the date of issue, or
- the date of the last transaction

Any remaining balance will be cancelled on expiry of the validity period.

Balance enquiries can be obtained by calling 07815 867719.

Lost, Stolen or Damaged Cards

Please look after your gift card as The Registry Clinic cannot accept liability for lost, stolen or damaged cards.

Cancellation

- Gift cards/e-cards are non-refundable.
- If you book an appointment with The Registry Clinic you are contracting with us as a consumer and Booking Terms and Conditions apply. This includes a fee for late cancellations (less than 48-hours' notice) and 'no show's'. This amount would be taken from the gift card/e-gift card or, in the event of insufficient funds, from the card details on file.

Changes to the Gift Card Terms and Conditions

The Registry Clinic reserves the right to amend the terms and conditions of gift cards and e-gift cards at any time and to take appropriate action, including the cancellation of the card, if, in its discretion, it deems such action necessary. This does not affect your statutory rights.